

# CONTACTING THE POLICE

## REPORTING A TERRORIST ATTACK



### CALL 999 IMMEDIATELY

- Ask for the police. They will transfer information to fire and rescue and the ambulance services.
- The police will pass information about any casualties and fire to the other emergency services.
- This initial call may take several minutes to make.



### THE CALL IS CRUCIAL

- Tell police this is a priority call.  
Information passed will determine the police response.
- Use plain English. If in doubt seek clarification.
- Confirm key information is received.
- Provide information until the police deploy to the SCR.

**My venue is under attack NOW.**

**I am**

**I am calling from**

**My Tel No. is**

**I have critical information about:-**

- Numbers and descriptions of attackers
- Type and number of weapons seen – *knives, firearms, IEDs, suicide vests or petrol bombs*
- The last known location of the attackers and if you have the ability to track them
- The number of casualties



**I have important Information about the venue**

- Video monitoring with playback capability.
- Locking down and securing the venue.
- The location of safe rooms.
- How the Public Address Voice Announcement system can communicate to the building occupants.



**Provide updates as the attack progresses**

- The attackers changing location.
- More detail on descriptions and the weapons seen.
- The location and numbers of people injured.
- The status of the routes in and out of the location.